

trio

ACO HMO

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working together  
for our members

Broker Guide  
for groups with  
101+ employees

blue  of california

At Blue Shield of California, we've put our powerful connections to work for your clients to create a new family of limited network HMO plans:



These plans are focused on delivering choice and affordability, and provide access to high-quality care with lower premiums for employees and their covered dependents.

## Putting members at the center

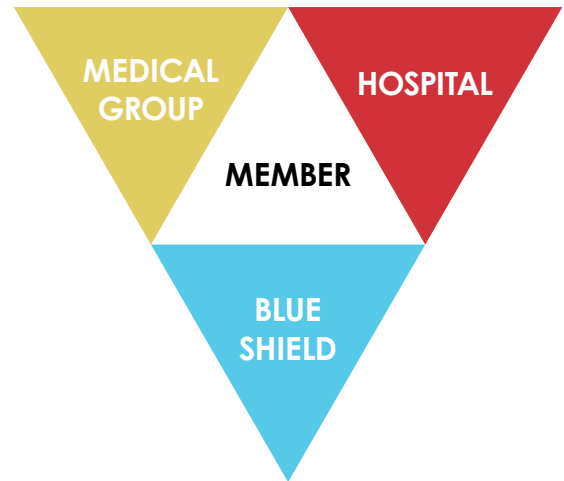
Blue Shield is committed to leveraging our robust and innovative care models to fundamentally change healthcare delivery. Our accountable care organizations (ACOs) are a **network of doctors and hospitals that share responsibility** for providing coordinated care to members and limiting unnecessary spending.

As with a traditional HMO plan, each member's care is centered around a Personal Physician.

Our ACO provider network is designed to improve the patient's overall healthcare experience. Blue Shield works with the hospital and medical group to develop a three way alliance, focused on eliminating silos within the delivery system, enhancing care coordination, and reducing duplication of healthcare services.

We now have an HMO product portfolio built exclusively on this ACO provider network. With our focus on driving quality and affordability, these plans offer your clients the opportunity to lower their premiums, along with the flexibility to bundle them with other Blue Shield plan and network options.

Our ACO framework is based on a proven record of delivering access to high-quality affordable care to more than 280,000 Californians.



## What's best for the member

### Our plans are designed to help:

- Link members to the right services
- Create a cross-organizational focus on patients with complex needs
- Improve discharge processes and programs to reduce hospital re-admissions

The focus of the ACO design is the member. Members benefit from collaboration, stronger coordination between providers, and the sharing of critical information which helps drive better overall health. Blue Shield facilitates the relationship between providers and hospitals to enable personalized care with the goal of providing "the right care, at the right time, at the right place." ACOs are intended to reduce costs for members without sacrificing comprehensive quality coverage.



## Trio ACO HMO plans

These affordable HMO plan options allow employers to offer quality and affordable coverage to their employees and families.

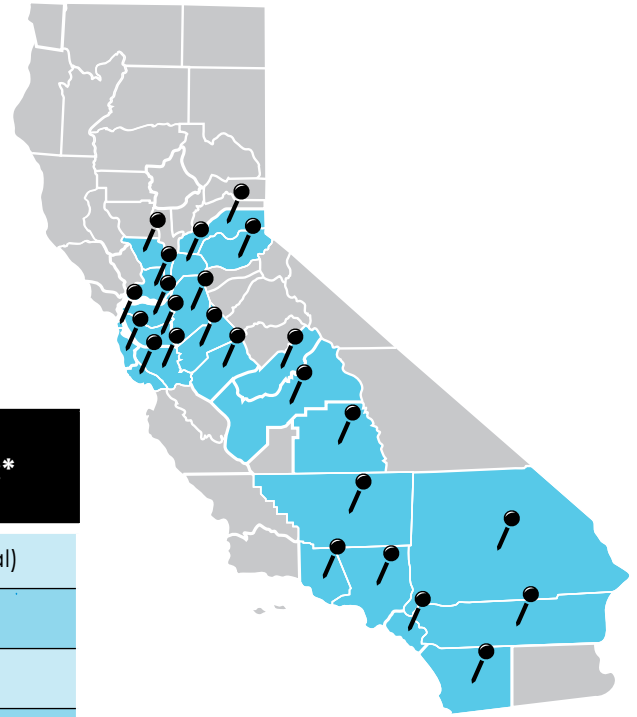
Trio ACO HMO Zero Admit	Trio ACO HMO Per Admit	Trio ACO HMO Coinsurance	Trio ACO HMO Deductible
Trio ACO HMO Zero Admit 10	Trio ACO HMO Per Admit 10-250	Trio ACO HMO Facility Coinsurance 15-20%	Trio ACO HMO Facility Deductible 15-10%/1500
Trio ACO HMO Zero Admit 20	Trio ACO HMO Per Admit 25-750	Trio ACO HMO Facility Coinsurance 20-20%	Trio ACO HMO Facility Deductible 20-25%/1500
Trio ACO HMO Zero Admit 30	Trio ACO HMO Per Admit 40-1000	Trio ACO HMO Facility Coinsurance 25-25%	Trio ACO HMO Facility Deductible 30-30%/2000
	Trio ACO HMO Per Admit 20-500	Trio ACO HMO Facility Coinsurance 40-40%	Trio ACO HMO Facility Deductible 40-40%/2000
		Trio ACO HMO Facility Coinsurance 45-50%	Trio ACO HMO Facility Deductible 40-40%/5800

### Provider network

Blue Shield's Trio ACO HMO provider network is available in 24 California counties, and the Trio ACO HMO plan offers members access to a network of providers that includes all specialties and levels of care.

The Trio ACO HMO provider network includes a subset of Independent Practice Associations, medical groups, and affiliated physicians from our Access+ HMO® network. As with our regular HMO plans, Trio ACO HMO plan members are required to select a Personal Physician to coordinate and direct their healthcare needs.

## Large California service area



### We've got your clients covered in 24 counties:\*

Alameda (partial)	San Bernardino (partial)
Contra Costa	San Diego (partial)
El Dorado (partial)	San Francisco
Fresno (partial)	San Joaquin (partial)
Kern (partial)	San Mateo (partial)
Los Angeles (partial)	Santa Clara
Madera (partial)	Santa Cruz
Merced (partial)	Solano (partial)
Orange	Stanislaus
Placer (partial)	Tulare (partial)
Riverside (partial)	Ventura (partial)
Sacramento (partial)	Yolo

\* Enrolled employees and their dependents must live or work in the Trio ACO HMO plan service area to be eligible for coverage. Please review the list of ZIP codes on the last page regarding the Trio ACO HMO plan service area.

Please note that as of the production date of this brochure, details for the service area are still being finalized. Please visit [blueshieldca.com/ACO](http://blueshieldca.com/ACO) for the latest service area information for these plans.

As of 1/1/2016 Pending regulatory approval.

If a member's Personal Physician leaves the Trio ACO HMO network, the member will be able to choose an alternative Personal Physician in the Trio ACO HMO network. Similarly, should a Trio ACO HMO network provider group terminate its agreement with Blue Shield, members assigned to the group may choose a new provider group in the Trio ACO HMO network, or if none is available, Blue Shield will reassign members

to another provider group in the Access+ HMO network at no additional cost. The Trio ACO service area is defined by distance from participating ACO hospitals. Check the ZIP code listing to confirm your employees are eligible for this product.

See the Evidence of Coverage for a complete description of benefits, exclusions, limitations, and conditions of coverage of the plans.

## Trio ACO HMO medical group/IPA providers

Please note that the Trio ACO HMO network is subject to change. Visit [blueshieldca.com/ACO](http://blueshieldca.com/ACO) for the most current listing of providers in the network.

County	Trio ACO HMO provider
Contra Costa	John Muir Physician Network
Kern	Gemcare Medical Group Delano Gemcare Medical Group Mcs of Kern County
Los Angeles	Access Medical Group Inc Access Medical Group – Santa Monica Applecare Medical Group – Whittier Applecare Medical Group Applecare Medical Group – St Francis Region Applecare Medical Group Select Axminster Medical Group – Little Company of Mary San Pedro Axminster Medical Group – Little Company of Mary IPA Torrance Axminster Providence Care Network – Tarzana Axminster Medical Group Inc Facey Medical Foundation – Burbank Facey Medical Foundation – San Fernando Valley Facey Medical Foundation – Santa Clarita Facey Medical Foundation – Simi Valley Good Samaritan Medical Practice Associates Korean American Medical Group Torrance Hospital IPA

As of 1/1/2016 Pending Regulatory Approval

County	Trio ACO HMO provider
Orange	Hoag Affiliated Physicians Mission Hospital Affiliated Physicians Mission Internal Medical Group St Joseph Heritage Medical Group St Joseph Hospital Affiliate Physicians St Jude Affiliated Physicians St Jude Heritage Medical Group
Sacramento	Hill Physicians Sacramento PriMed Inc Mercy Medical Group
San Bernardino	EHP Alliance Desert Physicians IPA EHP Beaver Medical Group IPA EHP Chaffey Medical Group EHP Pinnacle Medical Group EHP Redlands Yucaipa Medical Group
San Diego	Mercy Physicians Medical Group Scripps Clinic Medical Group SHPS – Scripps Coastal Medical Center Scripps Physicians Medical Group
San Francisco	Hill Physicians San Francisco Inc
San Joaquin	Hill Physicians San Joaquin
Santa Clara	Santa Clara County IPA
Santa Cruz	Physicians Medical Group of Santa Cruz
Stanislaus	Allcare IPA – Stanislaus ACO
Yolo	Woodland Clinic

ACO HMOs enhance care coordination, reduce duplication of services, and improve the member's overall experience.

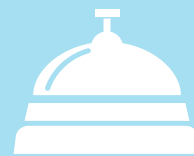
## Shield Concierge

The Shield Concierge program is Blue Shield's integrated service designed to provide a personalized service experience for members covered by Blue Shield.

This program strives to improve and expand the member experience by resolving more inquiries during the first contact with the member and proactively identifying services specifically beneficial to the member. Blue Shield partners with Trio ACO HMO providers to resolve member issues and to connect members to their physician.

A team of healthcare professionals consisting of Shield Concierge representatives, registered nurses, social workers, health coaches, pharmacy technicians, and pharmacists is available to provide information to a member regarding benefits, doctors and specialists, coordination of care, case management, and questions on formulary and drug authorizations.

Shield Concierge offers extended customer service hours. Shield Concierge representatives offer extended hours from 7 a.m. to 7 p.m., Monday through Friday, at **(855) 829-3566**.



# Wellvolution

Wellvolution® is the next generation of wellness programs that seamlessly connects having fun with healthy activity. It's a program that can easily be worked into even the busiest lifestyles, with wellness at its core. Members connect to programs that blend social gaming, fun activities, and rewards.

## Wellvolution Wellness Package included in the Trio ACO HMO plan:

### Wellvolution Trio ACO HMO Package

Blue Shield's medical plans automatically include, for subscribers age 18 and older, core services to help live healthier lives. These services help enable employees to measure their well-being and engage in purposeful, socially incentivizing daily activities toward health improvement. For all subscribers in our Trio ACO HMO plan, we are offering an additional walking program.

**Note:** The Wellvolution products for non-Trio ACO members are only available for groups with **100+ employees**. Wellvolution is not available as a buy-up to Trio ACO HMO accounts sized 51-99.

#### Services include:

- Well-Being Assessment • Daily Challenge • Walkadoo (with Pebble device and reporting) • Quitnet

## Walkadoo

Walkadoo™ is a walking program that works with multiple devices like Fitbit and Jawbone. A Pebble device at no additional charge is shipped to the subscriber after signing up. An easy-to-use mobile app introduces participants to a realistic and convenient way to add more movement to their day. It uses the latest game dynamics, mechanics, and aesthetics to create meaningful social interaction that extends and sustains engagement.

## Well-Being Assessment

The Well-Being Assessment goes beyond the typical health assessment survey because it measures overall outlook, emotional and physical health, healthy behaviors, work environment, and access to health/life resources.

## Daily Challenge

Daily Challenge® offers engaging content, social networking, and a low time commitment, so participants can have fun while doing something healthy. A daily message is sent with one simple activity or "challenge" and a reason why it will help improve well-being. And whether accessing from a computer, tablet, or through the Daily Challenge smartphone app, a quick click allows employees to invite friends and family (regardless of health plan membership) to share how they completed the challenge.

## Quitnet

This program uses the latest science and best practices to help individuals overcome their addiction to tobacco. QuitNet® integrates many intervention modalities, including online and mobile support from experts and peers, telephone based coaching from a tobacco treatment specialist, personalized email and SMS text support, and pharmaceutical quit aids.

Walkadoo is a trademark, and Daily Challenge and QuitNet are registered trademarks, of MeYouHealth LLC, a Healthways, Inc. company.

Wellvolution is a registered trademark of Blue Shield of California. Blue Shield and the Shield symbol are registered trademarks of the BlueCross BlueShield Association, an association of independent Blue Cross and Blue Shield plans.





## How does it work?

By leveraging social connections and the latest online and mobile technologies with the **mywellvolution.com** platform, Wellvolution helps contribute in a progressive, actionable way to an employee's well-being. It makes wellness easy and fun, resulting in positive diet and lifestyle choices that stick!

**Employers seeking to customize Wellvolution can check out our menu of optional Wellvolution programs and platform features for purchase:**

### Value-added features:

- Real-time, employer dashboard self-service reporting for Walkadoo
- Additional Blue Shield–provided quarterly and annual reporting for Walkadoo
- Employer Engagement Toolkit

## Daily Challenge/Well-Being Assessment

These basic programs are available with reporting and incentive management.

## Rewards

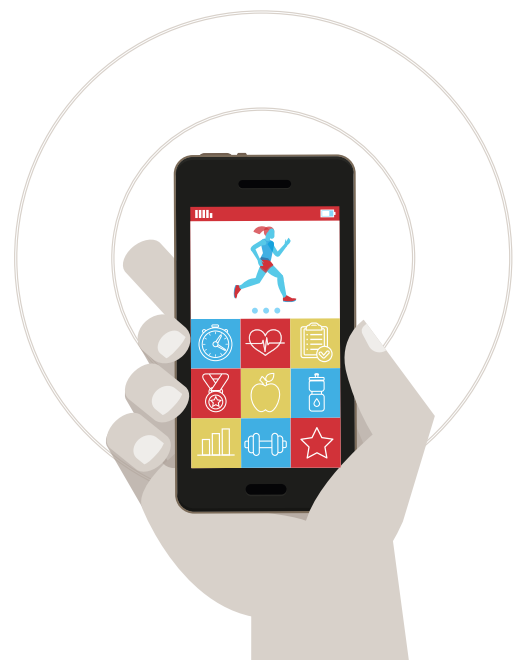
We offer an array of incentive management options including creative cash rewards, detailed reporting for premium differentials, and administration of contributions to funding accounts such as HRAs, HSAs, and HIAs. We'll provide you with turnkey solutions to streamline the process of rewarding your employees for healthy behavior.

## Biometric screening

This onsite or remote (delivered via physician fax) health screening program may include biometrics, clinical tests, and laboratory blood analyses. **Additional value-added options include rewards administration for completing a screening or onsite flu shot.**

## Health Coach

This program uses a whole-person, integrated approach to address individuals' needs and behavioral risks. Improving individual concerns can help benefit the overall health of a person. Primary topics for Health Coach include exercise, healthy eating, weight management, stress management, depression, tobacco cessation, medication adherence, appointment adherence, and self-care.



## Prenatal care

We want our members to have a healthy pregnancy and a happy, healthy baby. Our prenatal program offers personal attention and resources to guide new parents through pregnancy and beyond.

## Pharmacy

With outpatient prescription plans offering a range of copayments and rates, your clients have the flexibility of more affordable choices to enhance their medical plans. These supplemental plans cover drugs in the Blue Shield Drug Formulary, including oral contraceptives, diaphragms, and diabetic supplies such as insulin, insulin syringes and needles, test tablets, strips, and lancets. Some drugs may require prior authorization for medical necessity by Blue Shield's Pharmacy Services Department. For plans without a non-formulary brand-name drug copayment option, non-formulary drugs are not covered unless prior authorization is obtained from Blue Shield's Pharmacy Services Department.

Select contraceptives, including diaphragms – covered under the outpatient prescription drug benefits – do not require a copayment and are not subject to the calendar-year brand-name drug deductible. However, if a brand-name contraceptive is requested when a generic equivalent is available, the member will still be responsible for paying the difference between the cost to Blue Shield for the brand-name contraceptive and its generic drug equivalent, as well as the applicable generic drug copayment. In addition, select contraceptives may need prior authorization.

Please note that if a member switches to another Blue Shield plan, any portion of the current prescription drug deductible which has been met, if applicable, will not carry forward to the new plan.

## Vision plans

Vision coverage offers more than just eyewear – employees who see better can help employers see results from increased productivity and improved quality of work. And routine eye exams can detect serious health problems – from diabetes to hypertension, from glaucoma to ocular cancer – so eye care can have an impact on total health and well-being. Our vision plans offer a choice of benefits that encourage vision health and overall health.

## Dental plans

Dental care is an important part of a comprehensive health package to help ensure that minor oral health conditions are diagnosed before they become serious and costly. Blue Shield offers competitively priced dental coverage with comprehensive benefits and a variety of plan designs and options. With Blue Shield's dental portfolio, your clients have a wide choice of plan benefits, annual maximums, deductibles, and rates. Offer your client a choice of benefit-rich plans, including orthodontia and low copayments.

## Discount programs

Blue Shield's wellness discount programs<sup>1</sup> complement and enhance your clients' covered benefits, and save money on their services and supplies, ranging from the traditional to the alternative.

Weight Watchers, 24 Hour Fitness, ClubSport/Renaissance ClubSport, Lasik and Vision, Alternative Care Discount Program: acupuncture, chiropractic services, and massage therapy.

The focus of the ACO design is the patient.  
The goal is to provide the right care,  
at the right time, at the right place.

## Important note about the discount programs:

1. These discount program services are not a covered benefit of Blue Shield health plans and none of the terms or conditions of Blue Shield health plans apply.

The networks of practitioners and facilities in the discount programs are managed by the external program administrators identified below, including any screening and credentialing of providers. Blue Shield does not review the services provided by discount program providers for medical necessity nor efficacy, nor does Blue Shield make any recommendations, representations, claims or guarantees regarding the practitioners, their availability, fees, services, or products.

Some services offered through the discount program may already be included as part of the Blue Shield health plan covered benefits. Members should access those covered services prior to using the discount program.

Members who are not satisfied with products or services received from the discount program may use Blue Shield's grievance process described in the Grievance Process section of the *Evidence of Coverage* or *Certificate of Insurance*. Blue Shield reserves the right to terminate this program at any time without notice.

Discount programs administered by or arranged through the following independent companies:

- Alternative Care Discount Program – American Specialty Health Systems, Inc. and American Specialty Health Networks, Inc.
- Vision Program – MESVision
- Weight Control – Weight Watchers North America
- Fitness Facilities – 24 Hour Fitness, ClubSport, and Renaissance ClubSport
- LASIK – NVision, QualSight, and TLCVision within California and TLCVision (USA) Corporation outside California

## Trio ACO HMO service area:

- The Trio ACO HMO plan service area consists of only the following 24 counties, including the following ZIP codes:
- Alameda County, include the only following ZIP codes: 94501, 94502, 94536, 94537, 94538, 94540, 94541, 94542, 94543, 94544, 94545, 94546, 94550, 94551, 94552, 94555, 94557, 94560, 94566, 94568, 94577, 94578, 94579, 94580, 94587, 94588, 94601, 94602, 94603, 94604, 94605, 94606, 94607, 94608, 94609, 94610, 94611, 94612, 94613, 94614, 94615, 94617, 94618, 94619, 94620, 94621, 94622, 94623, 94624, 94649, 94659, 94660, 94661, 94662, 94666, 94701, 94702, 94703, 94704, 94705, 94706, 94707, 94708, 94709, 94710, 94712, 94720.
- Contra Costa County includes all ZIP codes.
- El Dorado County, include the only following ZIP codes: 95664, 95672, 95682, 95762.
- Fresno County, include the following ZIP code: 93622
- Kern County, include the only following ZIP codes: 93203, 93205, 93206, 93215, 93216, 93219, 93220, 93222, 93224, 93225, 93226, 93240, 93241, 93249, 93250, 93251, 93252, 93255, 93256, 93260, 93263, 93268, 93272, 93276, 93280, 93283, 93285, 93287, 93301, 93302, 93303, 93304, 93305, 93306, 93307, 93308, 93309, 93311, 93312, 93313, 93314, 93380, 93383, 93384, 93385, 93386, 93387, 93388, 93389, 93390, 93501, 93510, 93502, 93504, 93505, 93516, 93518, 93519, 93531, 93560, 93561, 93563, 93596.
- Los Angeles County, include the only following ZIP codes: 90001, 90002, 90003, 90004, 90005, 90006, 90007, 90008, 90009, 90010, 90011, 90012, 90013, 90014, 90015, 90016, 90017, 90018, 90019, 90020, 90021, 90022, 90023, 90024, 90025, 90026, 90027, 90028, 90029, 90030, 90031, 90032, 90033, 90034, 90035, 90036, 90037, 90038, 90039, 90040, 90041, 90042, 90043, 90044, 90045, 90046, 90047, 90048, 90049, 90050, 90051, 90052, 90053, 90054, 90055, 90056, 90057, 90058, 90059, 90060, 90061, 90062, 90063, 90064, 90065, 90066, 90067, 90068, 90069, 90070, 90071, 90072, 90073, 90074, 90075, 90076, 90077, 90078, 90079, 90080, 90081, 90082, 90083, 90084, 90086, 90087, 90088, 90089, 90090, 90091, 90093, 90094, 90095, 90096, 90099, 90189, 90201, 90202, 90209, 90210, 90211, 90212, 90213, 90220, 90221, 90222, 90223, 90224, 90230, 90231, 90232, 90233, 90239, 90240, 90241, 90242, 90245, 90247, 90248, 90249, 90250, 90251, 90254, 90255, 90260, 90261, 90262, 90263, 90264, 90265, 90266, 90267, 90270, 90272, 90274, 90275, 90277, 90278, 90280, 90290, 90291, 90292, 90293, 90294, 90295, 90296, 90301, 90302, 90303, 90304, 90305, 90306, 90307,

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- Madera County, include the only following ZIP code: 93610
- Merced County, include the only following ZIP codes: 93620, 93635, 93661, 93665, 95301, 95303, 95312, 95315, 95317, 95322, 95324, 95365, 95369, 95374.
- Orange County includes all ZIP codes.
- Placer County, include the only following ZIP codes: 95602, 95603, 95604, 95648, 95650, 95658, 95661, 95663, 95677, 95678, 95713, 95746, 95747, 95765.
- Riverside County, include only the following ZIP codes: 91752, 92220, 92223, 92230, 92320, 92501, 92502, 92503, 92504, 92505, 92506, 92507, 92508, 92509, 92513, 92514, 92515, 92516, 92517, 92518, 92519, 92521, 92522, 92523, 92531, 92532, 92536, 92543, 92544, 92545, 92546, 92548, 92551, 92552, 92553, 92554, 92555, 92556, 92557, 92562, 92563, 92564, 92567, 92570, 92571, 92572, 92581, 92582, 92583, 92584, 92585, 92586, 92587, 92589, 92590, 92591, 92592, 92593, 92595, 92596, 92599, 92860, 92877, 92878, 92879, 92880, 92881, 92882.
- Sacramento County, include only the following ZIP codes: 94203, 94204, 94205, 94206, 94207, 94208, 94209, 94211, 94229, 94230, 94232, 94234, 94235, 94236, 94237, 94239, 94240, 94244, 94245, 94246, 94247, 94248, 94249, 94250, 94252, 94254, 94256, 94257, 94258, 94259, 94261, 94262, 94263, 94267, 94268, 94269, 94271, 94273, 94274, 94277, 94278, 94279, 94280, 94282, 94283, 94284, 94285, 94286, 94287, 94288, 94289, 94290, 94291, 94293, 94294, 94295, 94296, 94297, 94298, 94299, 95608, 95609, 95610, 95611, 95615, 95621, 95624, 95626, 95628, 95630, 95632, 95638, 95639, 95652, 95655, 95660, 95662, 95670, 95671, 95673, 95683, 95693, 95741, 95742, 95757, 95758, 95759, 95763, 95811, 95812, 95813, 95814, 95815, 95816, 95817, 95818, 95819, 95820, 95821, 95822, 95823, 95824, 95825, 95826, 95827, 95828, 95829, 95830, 95831, 95832, 95833, 95834, 95835, 95836, 95837, 95838, 95840, 95841, 95842, 95843, 95851, 95852, 95853, 95860, 95864, 95865, 95866, 95867, 95894, 95899.
- San Bernardino County, include only the following ZIP codes: 91701, 91708, 91709, 91710, 91729, 91730, 91737, 91739, 91743, 91758, 91759, 91761, 91762, 91763, 91764, 91784, 91785, 91786, 92301, 92305, 92307, 92308, 92313, 92314, 92315, 92316, 92317, 92318, 92321, 92322, 92324, 92325, 92329, 92331, 92333, 92334, 92335, 92336, 92337, 92339, 92340, 92341, 92342, 92344, 92345, 92346, 92350, 92352, 92354, 92356, 92357, 92358, 92359, 92368, 92369, 92371, 92372, 92373, 92374, 92375, 92376, 92377, 92378, 92382, 92385, 92386, 92391, 92392, 92393, 92394, 92395, 92397, 92399, 92401, 92402, 92403, 92404, 92405, 92406, 92407, 92408, 92410, 92411, 92413, 92415, 92418, 92423, 92427.
- San Diego County, include only the following ZIP codes: 91901, 91902, 91903, 91905, 91906, 91908, 91909, 91910, 91911, 91912, 91913, 91914, 91915, 91916, 91917, 91921, 91931, 91932, 91933, 91934, 91935, 91941, 91942, 91943, 91944, 91945, 91946, 91948, 91950, 91951, 91962, 91963, 91976, 91977, 91978, 91979, 91980, 91987, 92003, 92004, 92007, 92008, 92009, 92010, 92011, 92012, 92014, 92018, 92019, 92020, 92021, 92022, 92023, 92024, 92025, 92026, 92027, 92028, 92029, 92030, 92033, 92036, 92037, 92038, 92039, 92040, 92046, 92049, 92051,

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92052, 92054, 92055, 92056, 92057, 92058, 92059, 92060, 92061, 92064, 92065, 92066, 92067, 92068, 92069, 92070, 92071, 92072, 92074, 92075, 92078, 92079, 92081, 92082, 92083, 92084, 92085, 92086, 92088, 92091, 92092, 92093, 92096, 92101, 92102, 92103, 92104, 92105, 92106, 92107, 92108, 92109, 92110, 92111, 92112, 92113, 92114, 92115, 92116, 92117, 92118, 92119, 92120, 92121, 92122, 92123, 92124, 92126, 92127, 92128, 92129, 92130, 92131, 92132, 92134, 92135, 92136, 92137, 92138, 92139, 92140, 92142, 92143, 92145, 92147, 92149, 92150, 92152, 92153, 92154, 92155, 92158, 92159, 92160, 92161, 92163, 92165, 92166, 92167, 92168, 92169, 92170, 92171, 92172, 92173, 92174, 92175, 92176, 92177, 92178, 92179, 92182, 92186, 92187, 92190, 92191, 92192, 92193, 92195, 92196, 92197, 92198, 92199.

- San Francisco County includes all ZIP codes.
- San Joaquin County, include only the following ZIP codes: 95201, 95202, 95203, 95204, 95205, 95206, 95207, 95208, 95209, 95210, 95211, 95212, 95213, 95215, 95219, 95220, 95227, 95230, 95231, 95234, 95236, 95237, 95240, 95241, 95242, 95253, 95258, 95267, 95269, 95296, 95297, 95304, 95320, 95330, 95336, 95337, 95366, 95376, 95377, 95378, 95385, 95391, 95686.
- San Mateo County, include only the following ZIP codes: 94002, 94005, 94010, 94011,

94014, 94015, 94016, 94017, 94018, 94019, 94025, 94026, 94027, 94030, 94037, 94038, 94044, 94061, 94062, 94063, 94064, 94065, 94066, 94070, 94080, 94083, 94401, 94402, 94403, 94404, 94497.

- Santa Clara County includes all ZIP codes.
- Santa Cruz County includes all ZIP codes.
- Solano County, include only the following ZIP codes: 94503, 94510, 94589, 94590, 94591, 94592, 95620.
- Stanislaus County includes all ZIP codes.
- Tulare County, include only the following ZIP codes: 93219, 93256, 93260, 93272.
- Ventura County, include only the following ZIP codes: 91319, 91320, 91358, 91359, 91360, 91362, 91377, 93010, 93011, 93012, 93015, 93016, 93020, 93021, 93040, 93062, 93063, 93064, 93065, 93066, 93094, 93099.
- Yolo County includes all ZIP codes.