

APPENDIX A
CITY OF DELANO HEALTH AND WELFARE PLAN

EMPLOYEE PLAN SUMMARY

**Insurance Policy Issuers
and Contract Administrator**

Issuer Name and Address	Policy No.	Type of Benefit
Lincoln Financial Group 8801 Indian Hills Drive Omaha, NE 68114-4066	10116005	Basic Life and AD&D
	Attached to Life	Employee Assistance Plan
	40000100010017	Voluntary Term Life
Blue Shield of California Life & Health 50 Beale Street, 22 nd Floor San Francisco, CA 94105-1808	W0063878	Medical HMO Medical Trio HMO
Kaiser Foundation Health Plans, Inc. Ordway Building 1 Kaiser Plaza Oakland, CA 94612	225604	Medical PPO
Premier Access Insurance Company 8890 Cal Center Drive Sacramento, CA 95826	11275	Dental EPO/PPO/DHMO
Superior Vision Services, Inc. 11101 White Rock Road, Suite 150 Rancho Cordova, CA 95670	29221	Vision
Aflac, Inc. 1932 Wynnton Road Columbus, GA 31999	ALT44	Voluntary Supplemental Benefits
Colonial Life & Accident Insurance Company 1200 Colonial Blvd. Columbia, SC 29210	C1068485	Voluntary Supplemental Benefits
Hartford Life & Accident 690 Asylum Avenue Hartford, CT 06155	ETB-146139	Business Travel & Accident (Mgmt/Council members) 7/1/2017-2020

Contract Administrator	Policy No.	Type of Benefit
PACE TPA 1645 Shaw Ave, Suite 101 Fresno, CA 93611	—	Section 125 Plan (FSA)

APPENDIX B

Claims Appeals Contact Information

Name	Phone/FAX/Address (Use Address and Phone Number on ID Card if different)	
Blue Shield of California Life & Health	Blue Shield Attn: Member Services P.O. Box 272540 Chico, CA 95927-2540 Phone: (800) 334-9849 Fax: (916) 350-8800	Grievances and Appeals: Blue Shield Attn: Appeals and Grievances P.O. Box 5588 El Dorado Hills, CA 95762- 0011 Phone: (888) 256-1915 Phone: (855) 829-3566 Fax: (916) 350-7585
Kaiser Foundation Health Plans, Inc.	Kaiser Foundation Health Plan, Inc. Attn: Claims Department P.O. Box 12923 Oakland, CA 94604-2923 Phone: (800) 390-3510	Grievances and Appeals: Kaiser Permanente Attn: Special Services Unit P.O. Box 23280 Oakland, CA 94623 Phone: (800) 390-3510 Fax: (510) 625-6124
Lincoln Financial Group	Lincoln Financial Group Attn: Claims Dept. 8801 Indian Hills Omaha, NE 68114-4066 Phone: (800) 423-2765	
Premier Access Insurance Company	Premier Access Dental Attn: Member Services P.O. 659010 Sacramento, CA 95865-9010 Phone: (888) 715-0760 Fax: (877) 648-7748	
Superior Vision Services, Inc.	Superior Vision Services, Inc. Attn: Claims Department P. O. Box 967 Rancho Cordova, CA 95741 Phone: (800) 923-6766 Fax: (916) 852-2277	
Aflac, Inc.	Aflac, Inc. Attn: Claims/Appeals 1932 Wynnton Road Columbus, GA 31999 Phone: (877) 992-3522 Fax: (877) 442-3522	
Colonial Life & Accident Insurance Company	Colonial Life Attn: Claims Department P. O Box 100195 Columbia, SC 29202-3195 Phone: (800) 325-4368 Fax: (800) 880-9325	
Hartford Life & Accident	Hartford Life & Accident 690 Asylum Avenue Hartford, CT 06155	

Contract Administrator	Phone/FAX/Address
PACE TPA 1645 Shaw Ave, Suite 101 Fresno, CA 93611	PACE TPA Attn: Claims Processing 1645 Shaw Ave, Suite 101 Phone: (559) 458-8888 Fax: (559) 436-4679

APPENDIX C
CITY OF DELANO HEALTH AND WELFARE PLAN

EMPLOYEE PLAN SUMMARY

Eligibility and Participation Requirements

Employee Class	Line(s) of Coverage	Effective Date of Eligibility	Definition of Full-time
All	All	date of hire	30 hours/week
Part Time	Medical	Under PPACA, the measurement/look back period is 12 months. This is used to track permanent employees who work less than 30 hours a week. If for more than 6 months out of the 12 month period they work 30 hours or more and are then identified as FTE, they will become benefit eligible on the 13 th month and this will qualify them for 12 months of coverage as long as they remain an active employee during that time.	

APPENDIX D
CITY OF DELANO HEALTH AND WELFARE PLAN
EMPLOYEE PLAN SUMMARY

Medicaid and the Children's Health Insurance Program (CHIP)

Free or Low-Cost Health Coverage to Children and Families. If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of July 31, 2012. You should contact your state Medicaid and/or CHIP office for further information on eligibility.

ALABAMA – Medicaid

Website: <http://www.medicaid.alabama.gov>
Phone: 1-855-692-5447

ALASKA – Medicaid

Website:
<http://health.hss.state.ak.us/dpa/programs/medicaid/>
Phone (Outside of Anchorage): 1-888-318-8890
Phone (Anchorage): 907-269-6529

ARIZONA – CHIP

Website: <http://www.azahcccs.gov/applicants>
Phone (Outside Maricopa Cty): 1-877-764-5437
Phone (Maricopa Cty): 602-417-5437

COLORADO – Medicaid

Medicaid Website: <http://www.colorado.gov/>
Medicaid Phone (In state): 1-800-866-3513
Medicaid Phone (Out of state): 1-800-221-3943

FLORIDA – Medicaid

Website: <https://www.flmedicaidtprecovery.com/>
Phone: 1-877-357-3268

GEORGIA – Medicaid

Website: <http://dch.georgia.gov/>
Click on Programs, then Medicaid, then Health Insurance Premium Payment (HIPP)
Phone: 1-800-869-1150

IDAHO – Medicaid and CHIP

Medicaid Website:
www.accesstohealthinsurance.idaho.gov
Medicaid Phone: 1-800-926-2588
CHIP Website: www.medicaid.idaho.gov
CHIP Phone: 1-800-926-2588

INDIANA – Medicaid

Website: <http://www.in.gov/fssa>
Phone: 1-800-889-9949

IOWA – Medicaid

Website: www.dhs.state.ia.us/hipp/
Phone: 1-888-346-9562

KANSAS – Medicaid

Website: <http://www.kdheks.gov/hcf/>
Phone: 1-800-792-4884

KENTUCKY – Medicaid

Website: <http://chfs.ky.gov/dms/default.htm>
Phone: 1-800-635-2570

LOUISIANA – Medicaid

Website: <http://www.lahipp.dhh.louisiana.gov>
Phone: 1-888-695-2447

MAINE – Medicaid

Website: <http://www.maine.gov/dhhs/ofi/public-assistance/index.html>
Phone: 1-800-977-6740
TTY 1-800-977-6741

MASSACHUSETTS – Medicaid and CHIP

Website: <http://www.mass.gov/MassHealth>
Phone: 1-800-462-1120

MINNESOTA – Medicaid

Website: <http://www.dhs.state.mn.us/>
Click on Health Care, then Medical Assistance
Phone: 1-800-657-3629

MISSOURI – Medicaid

Website:
<http://www.dss.mo.gov/mhd/participants/pages/hipp.htm>
Phone: 573-751-2005

MONTANA – Medicaid

Website:
<http://medicaidprovider.hhs.mt.gov/clientpages/clientindex.shtml>
Phone: 1-800-694-3084

NEBRASKA – Medicaid

Website: www.ACCESSNebraska.ne.gov
Phone: 1-800-383-4278

NEVADA – Medicaid

Medicaid Website: <http://dwss.nv.gov/>
Medicaid Phone: 1-800-992-0900

NEW HAMPSHIRE – Medicaid

Website: <http://www.dhhs.nh.gov/oii/documents/hippapp.pdf>
Phone: 603-271-5218

NEW JERSEY – Medicaid and CHIP

Medicaid Website:
<http://www.state.nj.us/humanservices/dmahs/clients/medicaid/>
Medicaid Phone: 1-800-356-1561
CHIP Website:
<http://www.njfamilycare.org/index.html>
CHIP Phone: 1-800-701-0710

NEW YORK – Medicaid

Website:
http://www.nyhealth.gov/health_care/medicaid/
Phone: 1-800-541-2831

NORTH CAROLINA – Medicaid and CHIP

Website: <http://www.ncdhhs.gov/dma>
Phone: 919-855-4100

NORTH DAKOTA – Medicaid

Website:
<http://www.nd.gov/dhs/services/medicalserv/medicaid/>
Phone: 1-800-755-2604

OKLAHOMA – Medicaid and CHIP

Website: <http://www.insureoklahoma.org>
Phone: 1-888-365-3742

OREGON – Medicaid and CHIP

Website: <http://www.oregonhealthykids.gov>
<http://www.hijossaludablesoregon.gov>
Phone: 1-877-314-5678

PENNSYLVANIA – Medicaid

Website: <http://www.dpw.state.pa.us/hipp>
Phone: 1-800-692-7462

RHODE ISLAND – Medicaid

Website: www.ohhs.ri.gov
Phone: 401-462-5300

SOUTH CAROLINA – Medicaid

Website: <http://www.scdhhs.gov>
Phone: 1-888-549-0820

SOUTH DAKOTA – Medicaid

Website: <http://dss.sd.gov>
Phone: 1-888-828-0059

TEXAS – Medicaid

Website: <https://www.gethipptexas.com/>
Phone: 1-800-440-0493

UTAH – Medicaid and CHIP

Website: <http://health.utah.gov/upp>
Phone: 1-866-435-7414

VERMONT – Medicaid

Website: <http://www.greenmountaincare.org/>
Phone: 1-800-250-8427

VIRGINIA – Medicaid and CHIP

Medicaid Website:
<http://www.dmas.virginia.gov/rcp-HIPP.htm>
Medicaid Phone: 1-800-432-5924
CHIP Website: <http://www.famis.org/>
CHIP Phone: 1-866-873-2647

WASHINGTON – Medicaid

Website:
<http://hrsa.dshs.wa.gov/premiumpymt/Apply.shtm>
Phone: 1-800-562-3022 ext. 15473

WEST VIRGINIA – Medicaid

Website: www.dhhr.wv.gov/bms/
Phone: 1-877-598-5820, HMS Third Party Liability

WISCONSIN – Medicaid

Website: <http://www.badgercareplus.org/pubs/p-10095.htm>
Phone: 1-800-362-3002

WYOMING – Medicaid

Website:
<http://health.wyo.gov/healthcarefin/equalitycare>
Phone: 307-777-7531

To see if any more states have added a premium assistance program since July 31, 2012, or for more information on special enrollment rights, you can contact either:

**U.S. Department of Labor
Employee Benefits Security Administration**
www.dol.gov/ebsa
1-866-444-EBSA (3272)

**U.S. Department of Health and Human Services
Centers for Medicare & Medicaid Services**
www.cms.hhs.gov
1-877-267-2323, Ext. 61565